

# Daniel Smith

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## **Personal Profile**

A highly motivated second year BSc Computer Networks student, interested in all aspects of computing and technology, seeking a placement opportunity in the computer networks industry. Experienced in operating system configuration, Cisco switches and router configuration and a selection of programming and database languages.

## **Education and Qualifications**

2008 – 2012 (est) University of Derby  
BSc (Hons) in Computer Networks -  
First Year Results: Computer Architecture (B+), Computer Networks (D+), Network Communications and Routing (B+), Software Development (D), Client-Side Web Development (C), Introduction to Databases (C+), The Computing Environment (D-), Introduction to Systems Analysis (C-).  
Certified Cisco Network Associate 1 (CCNA1) –  
Pass, 74.3% in Final Exam.  
Certified Cisco Network Associate 2 (CCNA2) –  
Pass, 78.8% in Final Exam.

2006 - 2008 Long Road Sixth Form College  
A Level - Computing (C), Business Studies (C), Geography (E).  
AS Level - Photography (C).

2001 - 2006 Swavesey Village College  
GCSE - Geography (B), Product Design (B), GNVQ ICT (Pass = 4C's at GCSE), English Literature (C), English Language (C), Science (C, Dual Award) and Maths (C).

## **Work Experience**

Apr 2008 - Present Partner at PrimeXeon  
Responsibilities:

- Run a small web hosting company and maintaining customer websites.

Skills:

- Communication; ability to communicate effectively with our customers.
- Creativity; how to solve problems on our servers by thinking outside the box.

Mar 2009 - Sept 2009 Engineer at PC Call Ltd  
Responsibilities:

- Fix and maintain PC's, built new PC's and help business support contract customers with PC and network issues.

Skills:

- Problem Solving; solved problems with PC's and network devices
- Motivation; I am highly motivated by the sense of achievement from the successful completion of an activity or job, for example fixing a PC.
- Telephone; became confident in talking to important business customers and potential sales leads.

Sept 2006 - Oct 2008

Customer Assistant at Tesco Stores Ltd

Responsibilities:

- Provided a high level of customer service on checkouts and self scan checkouts.
- Assisted team leaders in the management of checkout staff.

Skills:

- Commercial awareness; learned how to achieve the companies aims and targets.
- Team Working; through delegation I was given the opportunity to manage the team effectively.

Achievements:

- Values award for remaining vigilant and catching someone who was trying to steal from store.

June 2005

2 Weeks Work Experience as a IT Support and Desktop Publishing Assistant at Cambridge Econometrics

Responsibilities:

- Provision of IT and Technical support to the company, editing and publishing economic reports.

Skills:

- Gained enhanced knowledge in how IT and computers can apply to a business and how a business is run on a commercial basis.

Achievements:

- Awarded Distinction certificate for hard work and commitment.

### ***Other Skills***

- Networking Hardware Installation and Configuration
  - Cisco Routers, Switches and Access Points via Command Line Interface
- Installation and configuration of operating systems and programs
  - Windows XP, Vista and 7. Windows Server 2003 & 2008 Standard and Small Business Server. Linux Platforms; CentOS, Ubuntu. Microsoft Office 2007, installation and configuration of Virtual Machines. Graphics manipulation and creation in Photoshop. Experienced knowledge in cPanel/WHM and SSH.
- Programming languages and databases
  - C#, HTML, XHTML, CSS and MySQL (including SQL)
- Planning and Organising
  - Not only when at work, I also like to plan my personal and university time by utilising tools such as Outlook combined with Microsoft Exchange allowing me to keep up to date on my phone as well as my PC.

### ***Interests and Activities***

- Running small business with friend, always been interested in website and the internet since I was very young.
- Photography and this was further extended by my AS level in Photography, where I was described by my tutor as a 'naturally good photographer with an eye for photography'.
- Interested in sound and light technology, often setup and ran the sound desk at my local church and when I was younger I also ran a small disco company with a friend from school.
- I enjoy playing on my XBOX360 and I'm hooked on 'Twitter'

### ***Additional Information***

- A full UK driving licence holder and own a car.
- Attended a Microsoft Research "Think Computer Science" day based in the Microsoft Research facility in Cambridge. Valuable experience to see how Microsoft develops their products, which at the time was Windows Vista.

### ***References***

Mr Brett Matthews  
PC Call Ltd  
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Mr Jianjun Zhang  
University of Derby  
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